



# **DRAGONITOS**

## **December Newsletter**

Newsletter 001

Hi all,

This is our very first newsletter which we intend to produce monthly to make our communication channels as transparent as possible. As you will have all seen we are starting to get busier and sometimes it is not possible to be able to talk and communicate as much as we would like when you are collecting or dropping off your children.

Please have a read and if there are any questions or concerns please let me know!

### Rachel's return

As you will have noticed we are more than delighted to welcome Rachel back to join the Dragonitos team. She was a key part of the team at The Children's Garden and we are very lucky and grateful that she was still available to come back and ensure the seamless running of the nursery. As well as being fully bilingual, Rachel will assume the responsibility of managing and delivering our child friendly healthy menu, the endless amount of

paperwork required for us to operate correctly and general support for the rest of the team. It's great to have her around and it's lovely to see the parent's happy to have her back.

### Paperwork

Sorry to be boring but if anyone has yet to complete the matriculation forms please can they be completed as soon as you can. These are a legal requirement as you are giving us permission to look after your child and they are therefore covered under our insurance. They can be downloaded here:

<https://dragonitos.com/wp-content/uploads/2020/08/CONTRACT-DRAGONITOS.pdf>

### Toys

Recently more and more toys have been coming to the Nursery, Unfortunately, this is currently against the current Covid-19 measurements set out by Sanidad. They can come but they will have to stay in their bags until the end of the day. The entire Nursery and it's contents are disinfected by the recommended grade solution which obviously outside items will not be included in this process. Please can you assist us in explaining to your child that currently we cannot allow toys inside but they can have them as soon as they leave. Again, I'm really sorry about this and I hope it will change in the near future but our families' safety at this peculiar time is our priority.

### Collection delays

Recently we have had a number of incidents where parents have unintentionally been late to collect their child. I understand that this can be really stressful but please do not worry if this happens. That is life and we are more than set up to be flexible and ensure our adult to child ratios remain the lowest in the area. We would much rather you travel safely and arrive in one piece. Should this happen you can text or call me on 635944622 or alternatively the landline number is 822714838.

### Daily Diaries

Since opening we have been completing daily diaries for the children which we have loved doing and sharing your child's experiences. However, as we are getting busier I hadn't anticipated how much time this would take and coupled with my poor editing skills I am afraid I will have to think of other ways to communicate our daily adventures. Our priority is your child's happiness and welfare and I don't want to detract from this by spending hours writing about it rather than improving it. I am more than open to any suggestions anyone has regarding this. I still want to be able to highlight our activities and share photos of your child's day (only with you of course)

### Fiesta days

Just reminder that we will be closed Monday 7<sup>th</sup> and Tuesday 8<sup>th</sup> December. The only other day we will be closed is the 25<sup>th</sup> December, 1<sup>st</sup> January and 6<sup>th</sup> January.

## Christmas

Our theme for the whole month now is Christmas as there are so many activities connected with this for us to complete. We have begun our advent calendars. We will also be having a Christmas party where the big man himself has confirmed he will visit but sadly we will not be able to hold our intended Christmas fair. Let's hope next year will be a more social one and parent's will be able to join in. I will confirm the date for party next week.

## School holidays

We will again be able to accept siblings and older children on the school holidays as long as they are booked in and we remain compliant with the current regulations. This will begin on the 21<sup>st</sup> December until the return to school after King's day. Please let me know if you would like to do this.

## Suggestions

We have now been open for three months and we have loved getting to know all of our children and families. However, if you feel there is something and it can be tiny that we could do better or are not doing please let me know. You can do this anonymously, by email, face to face, anyway you would like but we want to make sure that you receive the best possible experience while your child is with us.

## A massive thankyou

I would like to say a huge thankyou from all of us to the families that have supported us during our opening and this difficult period. Times are really difficult at the moment and the support of our fantastic families is key to us surviving, continuing and growing in this current climate. I am immensely grateful to you all and quite simply we would not be here if it wasn't for you all entrusting us with the care of your babies.

Again, many thanks and here's to us getting through this situation together and moving forward to better times next year.

All our love

Team Dragonitos

